



## Website Terms & Conditions

### Introduction

This website, [www.justinelaw.com.au](http://www.justinelaw.com.au), is owned and operated by Justine Law ABN: 67 070 664655. If you have any questions or need further information, please contact me via email: [hello@justinelaw.com.au](mailto:hello@justinelaw.com.au)

This document sets out the Terms and Conditions you need to be aware of when using this website. Please take a moment to read them, as they set out your important rights and obligations and I care about making sure we both know where we stand.

When you visit this website, use my services or purchase my products you agree that you are over the age of 18 and willing to be bound by these Terms and Conditions. If you don't accept this agreement, you should not continue to visit this website or purchase from me.

These terms may be changed or modified from time to time. Please check back regularly to ensure you are aware of any changes.

There may be additional specific terms of service provided to you (Client Services Agreement) in relation to my in-home support if you engage these services. These terms refer to Website Use only. If there is any inconsistency between this document and those specific terms of service, this document is overruled to the extent of the inconsistency.

All products and services advertised on this website are offered in compliance with Australian Consumer Law.

### Website Content - Disclaimer

On this website you will find information about the range services offered by me in relation to pre and postnatal care. This information is provided solely for the purpose to give you enough information to make an informed decision if you would like to engage my services/work with me.

Please be aware the information I provide is generalised in nature not a substitute for medical or specialized advice tailored to your individual circumstances.

It is your responsibility when visiting my site, to gather information and make informed decisions about whether the services I offer are suited to your needs.

There is no professional relationship formed between us unless you explicitly choose to work with me by purchasing my services and products.

Any testimonials and results I may display on this website are based on my own experiences and those of my clients. They are not a guarantee that you will achieve the same results.

I am not responsible for the content of any external sites that may be linked for informational purposes. I operate a complaints handling procedure which I will use to try to resolve disputes when they first arise, please let me know if you have any complaints or comments.

## My Services and/or Products - Disclaimer

There are a number of ways you may choose to work with me that are available to purchase or book through my website. The terms and conditions in this document apply to all of my services and products unless alternative terms are explicitly stated.

This disclaimer relates to pre and postnatal support services including In-home or digital support which may include (but not be limited to); cooking light meals and snacks, baby feeding/sleep/settling support, product or service recommendations and referrals, emotional and (light) domestic support.

I have over twenty years' experience supporting families as a professional organiser, cook, nanny and housekeeper have recently completed Postpartum doula training with Julia Jones' Newborn Mothers Collective. I hold current police and working with children checks, Public Liability and Professional Indemnity Insurance, am trained in pediatric first aid and food handling (Food Safety Supervisor level). I also hold current memberships with the Australian Institute of Food Safety, the Australian Breastfeeding Association and the Doula Network Australia.

It is my legal and moral responsibility to ensure that any actions I undertake on behalf of you are done with your wellbeing and safety at the forefront. I mitigate risk by working within the scope of my role, committing to best practice, ensuring I have up to date first aid, food safety qualifications and keeping my skills up to date with professional development through webinars, self-directed learning etc.

As my client, it is your responsibility to understand that postpartum professionals do not give advice, treat, diagnose or prevent any illness. As a parent, you must take responsibility for the decisions you make on behalf of yourself and your family.

If you choose to purchase food from me or have food prepared by me in your home - it is your responsibility to inform me of any allergies or intolerances (gluten, FODMAPS, anaphylaxis etc.) before we begin working together so I can cater for your specific needs.

## Intellectual Property

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